

# July 27, 2017

SUBJECT  Amendment to SCI Consulting Group Agreement for Language Support Services	$\boxtimes$	Action
		Information

# **SUMMARY OF THE REQUEST**

This request is for approval to add \$45,000 to the existing SCI Consulting Group agreement, CFF 7377, for a total of \$195,000 through June 30, 2018, until a new contract is put into place. The agreement provides live call center support services in six languages to fulfill orders for the *Kit for New Parents*.

# **RECOMMENDATION**

First 5 California staff recommends the Commission approve the addition of \$45,000 to the SCI Consulting Group Agreement, CFF 7377.

# **BACKGROUND OF KEY ISSUES**

To avoid contract expiration, CFF 7377 was recently amended for a no-cost time extension to June 30, 2018. Now, to allow staff time to prepare for an Invitation for Bid (IFB) to replace the contract, this amendment would add \$45,000 to extend the funding while staff is preparing the IFB.

# SUMMARY OF PREVIOUS COMMISSION DISCUSSION AND ACTION

CFF 7377 was executed under staff delegated authority and ratified January 28, 2016.